FAQs

GYM SCHEME

What discount am I entitled to?

The level and type of discount will vary from gym to gym. In most cases details of the specific offer will be listed in The Offer section within the club listing for each individual gym. Some gyms may require you to contact them to confirm the current offer.

I am already a member at the gym, can I get still get a discount?

Most participating gyms will allow you to transfer an existing membership across to the current Gemelli membership offer with no penalty. A small number of gyms are currently unable to offer discounts to existing members in fixed term contracts. Please see the individual listing for your chosen gym for further details or alternatively contact the membership team at your gym who should be able to help.

Is the discount available to my family?

The majority of participating gyms will extend the corporate offer to family members. Usually a family member is deemed to be an individual who lives at the same address. Please check with your gym as terms and conditions may apply.

Can I have a free trial?

Many participating gyms will offer you a free one day trial as part of the offer. To obtain your guest pass either select the Guest Pass link within the gym listing or download your discount gym voucher and a representative from the gym will be in touch to arrange this for you.

How do I join?

Download and print off your discount gym voucher or click on the 'Join Online' button on the My Gym Discount website. Please then read the information on the website which will give specific instructions as to what to do next. A member of the gym team may then contact you to arrange a visit to the club. If you have received a voucher you will need to print off and take the gym voucher with you and present it to the membership team on your first visit. You may also be required to show proof of employment with your employer.

The gym I want to join is not on your list, can you contact them for me?

Yes of course, once you've conducted the search, if your gym is not listed please submit the details by clicking on 'Invite a Gym' on the My Gym Discounts contact page - please ensure you are logged in to find this in the menu. We will do our very best to enrol the gym and get a discount for you. This can take anywhere from 2 days to 2 months depending on the gym so please bear with us.



MORE QUESTIONS?