# **FAQs**

## FIU VACCINATION

#### When can I obtain the vouchers?

Vouchers are available from September each year.

#### Will I have to add any additional money to the voucher to get my flu vaccination?

No. The FluVoucher entitles you to a single dose Quadrivalent flu vaccination.

#### When can vouchers be redeemed?

Vouchers can be redeemed at participating retailers between 20th September and 31st March each year.

#### Where can I redeem my vouchers?

Vouchers can be redeemed at participating retailers in England Wales and Scotland. Contact us for an up to date listing.

#### Do I need to book an appointment at one of the retailers?

We do recommend booking an appointment. You can just turn up at the store but as demand for flu vaccinations can sometimes be high it may well be worth checking with the store to ensure they have stock.

#### What is the value of the voucher?

The voucher has no value as it is only exchangeable for a flu vaccine.

#### Are all retailers charging the same price for their flu vaccination?

No. Each retailer has set their own prices but the voucher is sold at a fixed price and can be used at any of the participating retailers regardless of their retail price.

## Will the vouchers be usable next year if I don't use it this year?

No the vouchers will expire on 31st March each year for that years vouchers.

## If I find I can't have a flu vaccination for medical reasons can I get a refund?

When you apply for a digital voucher you will be taken through a series of questions to check this.

## Can I go to the retailers at any time?

Yes. Most retailers are running a flu vaccine service every day but it is worth checking with them first to make sure they have supplies and are not already fully booked.

# I am one of the people in the designated 'at risk' category. Can I get my flu voucher free? If you are entitled to a free flu vaccine you should contact your own GP in the usual way.

## Do I need to notify my GP that I have had a flu vaccination?

You are advised to tell your GP that you have had a vaccination but it is not essential. The choice is yours.



## MORE QUESTIONS?